

TERMS AND CONDITIONS OF THE RESERVATION OF THE SKATING RINK FOR ORGANIZED GROUPS

1. The skating rink is under the management of by the Sport and Recreation Centre in Mszczonów.
2. The skating rink is open daily from 9:00 a.m. - 8:00 p.m. In hours 3:00 p.m. - 4:00 p.m. the skating rink is closed for the purpose of maintenance works of the rink surface. In the course of breaks for maintenance the rink surface, all persons shall have to leave the ice surface.
3. Reservations may be made by means of sending an on-line form of notification to the following e-mail address: pok@termy-mszczonow.eu, termy@termy-mszczonow.eu, or as a fax message to the following number: 46 857 87 81.
4. Cash payment:
 - in case of a change of the number of persons declared on the application form on the day of arrival, the amount to be paid will be calculated on the basis of the actual number of persons
5. Payment by bank transfer:
 - the reservation holder is obliged to provide exact company details, send a photocopy of the Tax Identification Number (NIP) decision, the Industry Identification Number (REGON) certificate and the indication of the person authorized to sign the contract.
 - after signing the contract and making the payment (payment no later than 5 days before the group's stay), the reservation holder has the option of only increasing the number of persons within the deadline (5 days before the group's arrival at the latest). This fact should be notified in writing to the customer service by e-mail: pok@termy-mszczonow.eu or by fax: 46 857 87 81.
 - if the number of people decreases on the day of arrival, the overpayment will not be refunded
 - the reservation holder has the right to cancel the reservation in writing not later than 5 days before the group's arrival. Once these conditions have been met, the amount paid will be refunded.
6. The renting entity hereby reserves themselves the right to cancel a reservation at any time due to reasons beyond their reasonable control (for example, technical, weather conditions and different).
7. The renting entity informs hereby that in the case of increasing the number of persons on the day of arrival, without earlier notification of the customer service representative, a group may not be admitted because of the lack of free space.
8. Invoices for services are issued in accordance with applicable regulations.

9. The term 'an organized group' shall be taken to mean a team of persons, consisting of no fewer than 15 (with the exception of groups: at school age, and also composed of disabled persons). Reservations of the stay in the skating rink may be made only for the stay one hour (it is impossible to make a reservation, for example, for one hour and 30 minutes, or for 4 hours).
10. Offer for all organized groups:
 - 20%-discount in relations to the prices of admission tickets for individual users
 - a guardian of a group of 15 persons – entry free of charge with the exception of groups: at school age, and also composed of disabled persons).
 - a guardian of a group of 10 persons at school age – entry free of charge.
 - the number of guardians for the group composed of disabled persons shall be dependent upon the degree of disability, and also the state of health of those under their care.
11. In the course of a stay on the premises of the skating rink, the guardians are hereby obliged to make sure that a group behaves peacefully, politely, refrains from making a noise or destroying devices, and also property, situated on the premises of this facility.
12. It is hereby stipulated that the responsibilities of the guardians of a group include:
 - familiarize the group with the regulations regarding the rules of using the skating rink;
 - completing all the formalities related to group entry and collecting key straps at the cash desk;
 - supervising the behavior of the group during the stay on the skating rink;
 - maintaining discipline in a group, and also counteracting the acts of destroying the property or devices of a skating rink, and also notifying of the noticed damage;
 - after expiration of the time set for classes, ordering the gathering and moving the group from the ice rink;
 - checking the number of group members prior to the classes, and after them;
 - exercise the sports equipment placing in the designated area;
 - making sure that the clothes lockers are emptied, and also that the participants take all their personal belongings with them;
 - complying in the ticket office with all and an formalities connected with entering by a group, and receiving bands with keys;
 - moving the group out of the skating rink.
12. Groups without the required number of guardians shall not be admitted to the skating rink.
13. The rescue workers, and also other employees, being on duty on the skating rink, shall exercise general supervision over the compliance with these Terms and Conditions. All persons staying on the skating ring are hereby obliged to follow the request of the employees in question.