

TERMS AND CONDITIONS OF ENTERING AND USING THE COMPLEX OF THERMAL SWIMMING POOLS

I. GENERAL PART

1. Purchasing an admission ticket to the premises of this facility shall be treated as the evidence of having made oneself acquainted with, and of having accepted, the provisions contained in these General Terms and Conditions, and also with the detailed terms and conditions and with the manuals currently in force on the premises of this facility.
2. This facility is under the management of the Sport and Recreation Centre at 52 Warszawska Street in Mszczonów.
3. Prior to entering the premises of this facility, and also prior to commencing the use of the particular devices and attractions on the premises of this facility, it is hereby required to make oneself acquainted with these Terms and Conditions, and also with the terms and conditions and with the manuals of use of the devices and attractions situated on the premises of this facility, and also to comply with them rigorously in the course of one's stay on the premises of this facility, and of using them. In the case of organized groups, it is the guardian of the group that shall bear responsibility for making themselves acquainted with the Terms and Conditions and with the manuals.
4. Upon entering the premises of this facility, each and every person entering and using them hereby undertakes to observe the provisions of these Terms and Conditions, and also those of the manuals currently in force on the premises of this facility. All persons using the Complex are hereby obliged to rigorously abide by decisions and instructions issued by the rescue personnel and by the service staff of the Complex.
5. This facility is open every day in the following business hours: since 9:00 a.m. until 9:00 p.m.
6. The swimming pools containing thermal water are open in the following period of time:
 - The geothermal swimming pools (the depths of which are between 120 and 135 cm) are open for the entire year,
 - The recreational swimming pool (the depth of which is between 90 and 130 cm) is open in the following period of time: since 15 May until 15 September.
 - The sport swimming pool (the depth of which is between 130 and 180 cm) is open in the following period of time: since 15 May until 15 September,
 - The children's pool (the depth of which is between 20 and 30 cm), and also the cooling fountain, are open in the following period of time: since 15 May until 15 September.
7. All of the water attractions are made available alternately.
8. This facility is available to individual customers, and also to organized groups. The details relevant to making a reservation for organized groups are contained in separate terms and conditions.

9. Persons staying on the premises of this facility and transgressing against public order, the rules of decent conduct, including such who resort to offensive language, causing a danger to other persons staying on the premises of this facility, and also persons failing to comply with the regulations set forth in the terms and conditions and in the manuals currently in force on the premises of this facility, and/or to follow the recommendations of the rescue personnel and the service staff, may be requested to leave this facility without the right to have the costs of purchasing an admission ticket or a pass returned to them. Such a behaviour may cause, in addition to hereinabove, taking different appropriate steps stipulated in applicable legal regulations.
10. On the premises of this facility, it is hereby not permitted to:
 - smoke cigarettes elsewhere than in the place assigned for that purpose;
 - consume meals elsewhere than in the places assigned for that purpose;
 - pollute water in the swimming pools and on the slides;
 - run;
 - jump into water from the banks of the swimming pools and jacuzzi;
 - raise a false alarm, and use sound signals;
 - enter the premises of this facility with liquors or spirits, food or different merchandise in glass packaging, with the exception of food products for children under the age of 3;
 - enter with animals;
 - enter (in the case of persons the condition of whom indicates that they have consumed liquors, spirits or intoxicants);
 - use rescue equipment for purposes different than it is intended for;
 - enter and use devices and attractions in a manner incompatible with these Terms and Conditions and with the manuals,
 - throw into water: dishes, remains of food, and all and any items not serving for the purpose of entertainment in water;
 - destroy the equipment of this facility;
 - pollute the water in the swimming pools and the premises of this facility;
 - use soap and different chemical agents in the swimming pool building (elsewhere than in showers and restrooms);
11. The Management hereby reserves itself the right to close devices and attractions in this facility because of a breakdown, in particular, in the case of a failure to close the devices and attractions in question resulting in a hazard to the health of their users. Should that occur, the announcement informing about closing the attractions and devices in question shall be posted near the ticket offices. In such a situation, purchasing an admission ticket shall be connected with accepting the lack of possibility to enter and use the attractions or devices which have been closed.

12. For security reasons, the Manager reserves the right to temporarily excluding the use of swimming pools and suspending the sale of tickets in in case of very bad weather conditions (e.g. storms). At the time it is strictly forbidden to stay in the swimming pools. This period is not included in the stay at the facility. The situation that has arisen is not a basis for reimbursement of the cost of purchasing tickets.
13. The detailed principles of entering and using the devices and attractions in this facility shall be regulated by separate terms and conditions or by separate manuals.

II. PRINCIPLES OF ENTERING AND USING THIS FACILITY

1. People using the facility are required to change their shoes and leave them it along with outerwear in the cloakroom in the main hall. Access to the pool area is only possible with clean, changed pool shoes.
2. Children under the age of 10 may stay on the premises of this facility, and also bath, exclusively under the supervision of persons that have come of age.
3. Infants and young children using nappies may stay on the premises of the Complex exclusively in nappies suitable for use on a swimming pool.
4. Upon entering the premises of the swimming pool building and the hardened beach, it is rigorously required to carefully wash the entire body with the use of washing agents, and also to disinfect feet and flip-flops in the paddling pools.
5. After using the restrooms, it is hereby required to carefully wash the entire body prior to entering the water for a consecutive time.
6. The Management of this facility shall not bear any responsibility for valuable possessions (documents, telephones, keys, etc.) left in the cloakrooms or in different places, instead of entrusted for the purpose of depositing.
7. In the swimming pool building, it is hereby obligatory to wear the following swimsuits: in the case of female users, one-or two-part swimsuit, whereas in the case of male users swimming trunks or swimming shorts. Due to practical considerations, it is not advisable to use white or very light swimsuits. It is hereby required that clean footwear suitable for a swimming pool be worn in the clean zone.
8. In the course of entering and using the devices and attractions in this facility, it is hereby required to rigorously observe the instructions, the terms and conditions and markings/pictograms/, and also to comply with the instructions of the service staff.
9. It is hereby not permitted that this facility be entered and used by persons who:
 - manifest the external symptoms indicating medical conditions of, or damage to, the skin, and also such as wearing plasters and bandages;
 - have open wounds and wounds;
 - experience breathing difficulties.

The provision is also applicable in the case of persons:

- suffering from balance disorders;
- suffering from disorders of the blood circulation system;
- suffering from contagious diseases,

- frequently having intravenous injections administered to themselves;
 - manifesting the negligence of personal hygiene;
 - behaving in an aggressive manner;
 - being under the influence of liquors, spirits or that of a different intoxicant.
10. It is forbidden to bring prams in the swimming pool area and in the changing room for children and disabled people.
 11. Disabled persons using the swimming pool and moving on wheelchairs are hereby obliged to change for a bathing wheelchair available in the cloakroom.
 12. It is hereby required that all and any wounds and injuries be the subject of notification of the nearest rescue personnel member available.

III. PAYMENTS

1. Upon entering this facility, an admission fee shall be collected in accordance with the price list currently in force.
2. Discounts, promotions and possibilities of entering and using this facility shall not be accumulated, and they may not be taken advantage of jointly.
3. Before leaving the facility, the customer makes a settlement and pays any fee for exceeding the time of stay declared when purchasing a ticket. Non-use declared time is not the basis for a refund.
4. The time of stay on the premises of this facility shall be measured since the moment of purchasing an admission ticket in the ticket office. After purchasing an admission ticket, it is hereby required to walk through the entry gate without delay.
5. The Management hereby reserve itself the right to discontinue selling admission tickets if it should occur that the permitted number of users has been exceeded.
6. Invoices for services are issued in accordance with applicable regulations.
7. All persons taking advantage of this facility are hereby obliged to leave this facility no later than at 9:00 p.m. and building of the Complex by 9:15. Persons purchasing an admission ticket for a particular period of time which exceeds the business hours of this facility accept thereby the lack of the possibility of taking advantage of the purchased time in full.
8. All and any inquiries or comments, and complaints, relevant to the services being provided may be submitted in a written form in the ticket office of this facility.

IV. RESPONSIBILITY

1. Persons destroying the equipment or devices of the Complex shall bear responsibility for the damage thus caused.
2. For losing or damaging a band with a coding reader, it is hereby obligatory to effectuate the payment in the amount of 100.00 Polish zlotys.